



# Terms and Conditions

Please read these carefully

## Terms and conditions for group SPARTies

We require a minimum of 4 to qualify for this special deal

\$100 deposit is required and this is non-refundable if the group cancels

Credit Card number must be provided on confirmation and we require 48 hours notice for any cancellations or full amount will be charged

The failure of any group members to show up on the day, or cancellations of treatments on the day will result in the full charge being applied

To qualify for this offer, all members of the group need to participate in treatments

Spa pool has certain restrictions due to its positioning. Please arrange with staff when you would like to access it so we can allocate time

Please bring own towels, or we can provide you with one for a small \$5 charge

You have complimentary use of the day spa lounge whilst having treatments. We will try to give you extra time after the last treatment\* but on busy times this may be reduced if other groups come through

Groups require a lot of careful planning and preparation so your day runs smoothly and perfectly for you

## Please be aware of the following:

The treatments on the day have been carefully positioned and allocated to the available staff and are unable to be changed on the day

Please inform us if there are any dietary requirements or allergies, or if someone is pregnant

Please be aware that if you arrive late your treatment may have to be shortened but will still be charged at the full rate

If anyone is having nail treatments please let us know if they have gels on as we will need to allocate another 20 minutes to remove these and there is a \$20 charge for this service

The lounge can be used while others in your group are having their treatments. We will allow a further 30 minutes for you relax and enjoy. The lounge will then need to be vacated to allow other groups to come through

You are welcome to bring games and extra food but please be careful with our furnishings and do not stick anything onto the wallpaper

Credit Card Number ..... Expiry Date .....

I have read the above carefully and I agree to these terms and conditions and I am happy for a non-refundable booking fee of \$100 to be taken from my card which will go towards my treatment on the day.

I authorise any cancellations or no shows on the day to be paid for in full.

Signed: .....

Katie and the team look forward to looking after you very soon